

# Constance Dubose

## Full Stack Software Developer & IT Specialist

706-399-6889 | constancedubose36@gmail.com | [Linkedin](#) | [Github](#) | [Portfolio](#)

Versatile Full Stack Developer and IT Specialist with 4+ years of experience in software development and technical support. Proficient in building and maintaining scalable web applications using modern tech stacks, troubleshooting complex IT infrastructure issues, and ensuring top-notch customer service. Adept at working in agile environments, implementing efficient solutions, and enhancing user experiences. Certified in CompTIA A+ and Full Stack Software Development.

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### Skills

**Languages:** JavaScript, TypeScript, Dart, C++, Swift, Python, HTML5, CSS3

**Frameworks/Libraries:** React, Node.js, Next.js, Flutter, Express.js, Flask, Tailwind CSS, Bootstrap, Redux, React Hooks

**Databases:** MySQL, MongoDB, Firebase, PostgreSQL

**Tools/DevOps:** GitHub, CMake, Makefile, Postman, Vercel, Jupyter Notebook, Visual Studio Code

**Design/Collaboration:** Figma, Canva, Adobe Creative Suite, Loom, Asana, Slack

**Mobile Development:** Flutter (iOS and Android), Swift

**Customer Support:** Remote IT Support, CRM Systems, Troubleshooting

**Certifications:** [Coding Temple - Full Stack Software Engineer](#), [Co.Lab- Software Developer](#)

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### Experience

**iOS and Android App Developer:** *NDA Application Developer Project* | Remote

JULY 2024 - SEPT 2024

- Developed high-quality iOS and Android applications using Flutter and Dart.
- Collaborated with cross-functional teams to ship new features and enhance performance.
- Implemented new technologies, increasing development efficiency by 15%.

**Full Stack Software Developer:** *Freelance Software Developer* | Remote

DEC 2023- PRESENT

- Developed fullstack projects utilizing React for the frontend and Flask for the backend, demonstrating application of coding principles.
- Adapted to new programming concepts and technologies, demonstrating a strong ability to learn and apply knowledge effectively under tight deadlines.
- Contributed to a group project that integrated third-party APIs which showcased the ability to work with complex systems and modern tech stacks.

**Software Developer:** *Co.Lab* | Remote

JAN 2024 - MAR 2024

- Developed a dynamic web application during an intensive 8-week internship.
- Utilized Visual Studio Code as the primary development environment.
- Employed React, Tailwind CSS, and JavaScript to implement robust features and functionality.
- Worked closely with a cross-functional team of 4 to transform Figma designs into fully operational user interfaces.
- Focused on delivering a seamless user experience through detail-oriented, iterative development processes.

**Software Engineer Trainee:** *Coding Temple* | Remote

AUG 2023 - DEC 2023

- Developed fullstack projects utilizing React for the frontend and Flask for the backend, demonstrating application of coding principles.
- Adapted to new programming concepts and technologies, demonstrating a strong ability to learn and apply knowledge effectively under tight deadlines.
- Contributed to a group project that integrated third-party APIs which showcased the ability to work with complex systems and modern tech stacks.

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### Coverage Determination Rep: *CVS Health* | Remote

OCT 2023 – JULY 2024

- Conducted Medicare appeals case reviews while meeting government-mandated timelines.
- Communicated resolutions to beneficiaries and providers professionally via direct correspondence.
- Maintained up-to-date knowledge of evolving Med D guidance.

### Unemployment Claims Specialists: *Direct Interactions* | Remote

DEC 2020 – APR 2022

- Managed unemployment claims, resolving client issues efficiently through remote support tools.
- Maintained accurate records of claim activities while adhering to established guidelines.

### Technical Support Specialist: *Asurion* | Remote

AUG 2020 – JAN 2022

- Resolved customer technical issues remotely, diagnosing hardware and software defects.
- Documented customer interactions and provided detailed support to ensure smooth software installations

### Reimbursement Coordinator: *Encompass Home Health* | Augusta, GA

MAY 2021 - JULY 2021

- Oversee the resolution of EDI clearinghouse rejections.
- Manage departmental payroll processing, supply procurement, and petty cash fund administration.
- Supervise the utilization of various systems, including MEDITECH, Cerner, WebNow, and yield-based follow-up tools.
- Take an assertive role in guiding the litigation process when managing cases.
- Process claims, ensuring the correct application of ICD-9 and HCPCS codes, as well as the accuracy of infusion pricing, while also providing HIPAA compliance education.
- Prepare and submit precise claims, including appropriate HCPCS codes and modifiers, for DME equipment and supplies to insurance carriers.

### Medical Insurance Biller: *CaptureNet* | Remote

OCT 2016 - FEB 2018

- Swiftly addressing customer inquiries through email, live chat, and telephone.
- Recognizing and escalating common issues to the appropriate management level.
- Efficiently handling the processing of orders, forms, applications, and requests.
- Acknowledging and effectively resolving customer complaints.

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### Education

**Coding Temple, Certificate** - Full Stack Software Engineering, 2024

**CompTIA A+, Certification**- Alison Learning, 2021

**University of Phoenix, Bachelor of Science in Business Management**, 2020

**University of Phoenix, Associate of Science in Information Technology**, 2019